

JANUS et Cie®



## TERMS & CONDITIONS

JANUS et Cie ships on a Proforma basis. All orders require a 50% deposit at the time of the order and the balance before shipment.

In-stock merchandise, drop-shipments, and rush orders must be paid in full at time of order.

Please examine your acknowledgement carefully. It is an exact copy of your order.

If there are any discrepancies, please notify us in writing within 72 hours. Title to, and risk of loss of merchandise passes to the buyer when the merchandise is loaded on board a common carrier or customer conveyance.

We are not responsible for delays in shipment or contingencies beyond our control. No cancellation of orders can be made without our written consent, nor can any merchandise be returned for credit or otherwise without prior written consent and shipping instructions.

Unauthorized returns will not be accepted and will be returned to sender "freight collect." Authorized returns received in the same condition in which the merchandise left the factory are subject to a restocking fee equal to 25% of the subject merchandise's invoice value.

We will assess a fee for all cancelled orders. The charge will be 25% of the extended price of the cancelled items, depending on the products or collections. Custom orders and non-stocked items are not cancelable.

All sale or special offer merchandise is sold as is. Warranties do not apply and there are no returns, refunds or exchanges.

If JANUS et Cie has merchandise on an order ready to be shipped at the time it was promised and the client has asked for a delay of the shipment, JANUS et Cie or its shippers may charge storage fees. These fees will vary depending on size of the order, location of merchandise and the amount of time the pieces have to be stored. These charges in addition to freight or delivery must be paid in full prior to the ultimate shipment of the merchandise.

YOUR SATISFACTION IS OUR GREATEST CONCERN

Please do not hesitate to request assistance from your JANUS et Cie Client Service Representative.

Tel 310.652.7090 or Fax 310.652.7928

We appreciate your business and look forward to working with you.

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